

**As one of the UK's leading building controls sales and service providers with clients throughout Europe, E.ON Control Solutions Limited are committed to helping public sector, retail, commercial and industrial organisations use less energy through innovation and partnerships.**

This will be achieved by unlocking the value of energy management for our clients by reducing real time demand for energy, improving energy efficiency and delivering sustainable energy solutions.

To assist with this, E.ON Control Solutions have implemented a Quality Management System that meets the requirements of ISO 9001:2015 standards.

E.ON Control Solutions Limited's Operations Board are committed to continually improving our Quality Management System by addressing the risks and opportunities that can affect conformity of our products and services, as well as focusing on enhancing customer satisfaction.

E.ON Control Solutions Limited aims to meet the needs and expectations of clients, as well as statutory and regulatory requirements.

Quality objectives will be set and reviewed through the management review process. Training is provided to promote awareness of individual responsibilities within the quality management system. All personnel within E.ON Control Solutions Limited are responsible for the quality of their work, ensuring ownership and accountability for all of our processes at the point of use.

We will communicate this policy to all of the third-party contractors or suppliers undertaking work on our behalf. We will expect anyone representing E.ON Control Solutions from our Supply Chain to comply with our management system policies and procedures. A copy of this quality policy is also on E.ON Control Solutions Limited company intranet and website in order to communicate effectively with other internal and external parties.



Signed: .....  
Mr. Matt Brown, Managing Director